

# OSM Inc. is pleased to offer USDA BioPreferred<sup>SM</sup> designated products



## Frequently asked questions

### Q: I have concerns about drain checks. Are OSM products safe to put down the drain?

A: None of the OSM cleaners contain harsh chemicals which may cause alarm for chemical outputs in your place of business or workplace. In fact, some of the enzymes will actually continue to work on cleansing the pipes.

### Q: Does green cleaning really make a difference in the workplace or in schools?

A: How a business, school, or workplace is cleaned, and the products that are used can significantly impact the health and performance of its employees, administrators, students and cleaning staff. Conventional cleaners contain toxic chemicals and many people believe it's better for their health, and particularly for their children's health, not to be exposed to these chemicals. Studies have shown that chemicals can also be worrisome for those with asthma or breathing problems and may be linked to reproductive problems and fertility disorders. Choices in products used can also dramatically impact the life span of building materials and furnishings.

#### Q: Do green products cost more?

A: There are some green cleaning products on the market that may cost more than their harsh chemical counterparts, but in general, green cleaners have become much more competitive when it comes to cost. Typically, green all purpose cleaners can do the job of many chemical cleaners, so in the long run you may also save money by lowering the actual number of products needed to get the job done.

#### Q: Are green cleaners as effective as harsh chemical cleaners?

A: With advancements in research and development efforts, today's environmentally responsible products can be as effective as, or even more effective than, conventional products, without all the questionable chemicals or ingredients often used in the latter. It is, however, important to read and follow the product's instruction label to achieve the most effective cleaning results.

## Q: We have a two-step cleaning process – We clean, and then sanitize. Can these products replace any of the products we currently use?

A: All the OSM cleaners can replace your current cleaners in the first step of the cleaning process. None of the OSM cleaners contain chemicals that sanitize or disinfect, so they cannot replace the sanitizing step of the process. Before your tools & equipment can be sanitized, they must first be cleaned.



## Q: I am concerned about phthalates found in products, especially air fresheners and glass cleaners. Do these products contain phthalates?

A: OSM products do not contain any phthalates. They also do not contain phosphates or glycol ether and they are ozone safe.

#### Q: Are OSM products earth-friendly?

A: OSM products are made from natural ingredients, contain no harsh chemicals, are biodegradable, aerosol-free and they are environmentally-friendly.

#### Q: Are OSM products tested on animals.

A: OSM products are not tested on animals.

#### Q: Are OSM products non-caustic and non-corrosive?

A: OSM products contain no harsh chemical or corrosive ingredients.

#### Q: Are OSM products non-aerosol?

A: OSM products use a pump trigger spray head which is non-aerosol and safe for the environment, people and animals.

### Q: Are OSM products safe to use in any animal environment like a lab, kennel, stable or stall?

A: Yes. Because OSM products are free of harsh chemicals, emit no harmful chemical fumes or vapors, and are entirely safe to use in any animal environment.

#### Q: Are OSM products available in concentrates?

A: Yes. See your representative.

#### Q: Are OSM products available in other sizes?

A: Yes. Along with the 32oz, 1 gallon, and 5 gallon sizes, there is also a 55 gallon drum available. See your representative.

#### Q: What OSM product works to remove fingerprints?

A: All Purpose Cleaner & Degreaser removes fingerprints; Glass and Surface Cleaner will keep stainless and chrome surfaces shiny.

#### Q: Does OSM, Inc. have any other earth-friendly products?

A: Yes. natural fertilizers, organically certified insect and fungus controls and drain cleaners. See your representative.

#### Q: Is OSM hand sanitizer a petroleum-free product?

A: Yes, it is sourced from all natural based feed stock including the active ingredient Benzalkonium chloride.

Toll-free 1-888-473-6489

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